

YOUTH DEPARTMENT

PERSONNEL / PARENTS COMMUNICATION

POLICY AND PRACTICE

The Centre of Excellence is an educational establishment and as such parents have the right to consult with C.O.E. personnel about issues relating to the progress and welfare of their son.

Personnel have the duty and responsibility to report on the progress of a player to his parents and to express any concerns.

It is unrealistic and impractical to expect Personnel to be freely available at all times to discuss issues with parents.

The guidelines below will serve as a practical means of inter – communication.

Club personnel will hold a meeting for all parents prior to the start of the season. At this meeting, parents will be presented with all the necessary information e.g. Personnel contact lists, Fixtures, Policies and all other relevant material.

Club personnel and parents can discuss and share issues of mutual concern.

During the season, the C.O.E. Co-ordinator will keep parents informed of any issues relating to matters which surface throughout the year - e.g. cancellation of fixtures, transport arrangements etc.

Should a parent wish to discuss an issue with a member of Staff he/ she should consider if that issue is a football concern or a welfare concern.

CONCERN ABOUT a FOOTBALL ISSUE

The parent should NOT

1. Approach a Coach during a training session or at a match venue.
2. Contact a Coach after 9.00 pm (unless arrangements have been made with the Coach to do so)

The parent SHOULD

1. Issue a note for the son to deliver to the Coach prior to a training session.

The Coach will then see the parent immediately after the end of the training session. The meeting should take place in private. If the matter cannot be resolved immediately then the Coach should make arrangements for the issue to be discussed at greater length at a mutually convenient time.

2. Should the issue remain unresolved or to the dissatisfaction of the parent, he/ she should contact the Head of Youth Football to discuss the matter further.
3. Parents should note that there is a grievance procedure in place to express any issue of concern, should they consider the matter to be of significance.

WELFARE ISSUES

Parents SHOULD

1. Consult with the C.O.E. Co-ordinator in the first instance and he in turn will refer the matter to the EWO.
2. The EWO will contact the parent to discuss the issue.
3. If necessary the EWO will convene a private meeting with the parent to discuss the issue further.

PLAYER ASSESSMENT and REPORTING TO PARENTS.

Players will be formally assessed at Christmas and at the end of the season.

A written report will be issued to the parent and to the Head teacher of the player's school at those times.

At the end of the season, a Parent / Coach consultation evening will be held to enable both parties to discuss the progress of individual players. The meetings will be held in private.

**** ON NO ACCOUNT SHOULD A MEMBER OF STAFF DISCUSS THE PERFORMANCE AND PROGRESS OF A PLAYER OTHER THAN THAT OF THE SON OF THE PARENT WITH WHOM HE IS MEETING / IN CONSULTATION***